



MASSACHUSETTS

Questions about changes to your health plan?

Starting July 1, 2017, there will be some changes to the Blue Cross Blue Shield of Massachusetts health plans offered through Berkshire Health Group. If you have any questions about the plan and benefit information provided by your employer, Blue Cross member service representatives will be able to assist you during the times below:

Dates:

Wednesday, May 3, 2017

Tuesday, May 9, 2017

Times:

9:30 a.m. – 11:30 a.m. ET

2:30 p.m. – 4:30 p.m. ET

Phone:

1-888-772-5208



Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID Card (TTY: **711**).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: **711**).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: **711**).

Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association. © Registered Marks of the Blue Cross and Blue Shield Association. © Registered Marks of Blue Cross and Blue Shield of Massachusetts, Inc., and Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. © 2017 Blue Cross and Blue Shield of Massachusetts, Inc.

170967M

(04/17)